

5 tips for Improving Marketing ROI.



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Tip 1: Keep testing your landing pages – make them relevant to your offer or search terms!

In addition to testing the creative elements (copy/design) and offer on your landing pages, making the pages more relevant to your audience can have a big impact on conversion rates.

According to a recent Marketing Sherpa survey of marketers, 68.2% of those who tested “altering landing pages dynamically depending on offers or search terms” reported that their conversions were “definitely better” after implementation. According to the survey, linking to a landing page with a search term was the single most effective tactic for improving conversions. Out of the 3,451 marketers surveyed, only 3% are already automatically generating landing pages when specific items are searched for.

Tip 2: Create Direct mail – to Web applications

Direct mail lists are still the “king” when you are looking to pinpoint your direct response marketing. “Cold” email solicitations just do not measure up – the lists are not as targeted, and most messages are deleted and treated as “spam”. If you are looking for a way to reduce mail costs, then one solution is a “web driver” approach.

Creating simple direct mail packages that drive responses directly to the web have several advantages. First of all, they cost less. The direct mail piece is primarily creating excitement and giving the recipient a reason to check out the offer—the landing page does the selling. And, that leads to the second benefit—the low cost variable landing page. It’s low cost to produce (generally \$1000-\$3000 if outsourced) and there are no printing/production

costs. Today’s technology allows you to produce 1:to:1 communications based on your database. For example, in a B-to-B application, the landing page can be personalized by industry segment or by purchase history. In a B-to-C application, the landing page can be personalized by demographics.

Tip 3: Lift Conversion with Personalized URL’s

Personalized URL’s in a direct mail piece is a powerful device in reaching your consumer. Advertisers can expect to see a 20% lift, in fact, on conversion by implementing personalized URL’s (or PURL’s) according to a MarketingSherpa study.

When a consumer receives a piece of direct mail, postcard or an email, they are driven to their own customized landing page via their PURL. So how does this work? When the PURL is entered into a browser the database is triggered and will then serve a landing page for this specific consumer based on that unique URL. The consumer is given a direct, and personalized, communication that requires little or no effort on their part. The customization evokes a sense of comfort with

the consumer prompting them to respond. Furthermore, the more simplified the consumer process, the higher the response. Utilizing this method increases the advertiser’s conversion performance dramatically.

PURL’s are also powerful in aggregating valuable data. The respondent’s behavior will be invaluable, as you have captured information that can be helpful in understanding how your services are viewed to a consumer as well as individual consumer data.

Always tailor your PURL’s based on these learning’s in order to continue increasing your conversion and response rate.

Pitney Bowes
8001 Chatham Center Drive
Savannah, GA 31405-1383

Sample A. Sample
Pitney Bowes
123 Any Street
Anytown, USA 12345-6789

**90 DAY
RISK-FREE TRIAL**
and valuable postage offers

Dear Sample A. Sample:

You're invited to try the Personal Post™ postage meter and scale for **90 DAYS AT NO-RISK.**

Reserve your **90 Day Trial** right away and you'll see for yourself how this mailing system can give you that all-important competitive edge. The Personal Post™ postage meter and scale can help you:

- Project a more professional image.
- Speed cash flow.
- Reduce postal cost expenses.
- Increase efficiency — no more trips to buy stamps.

To begin your NO-RISK TRIAL and to find out about our valuable postage offers
call **1-800-5-PITNEY** or go to
www.pb.com/meter
Refer to your Personal Order Number
999999999

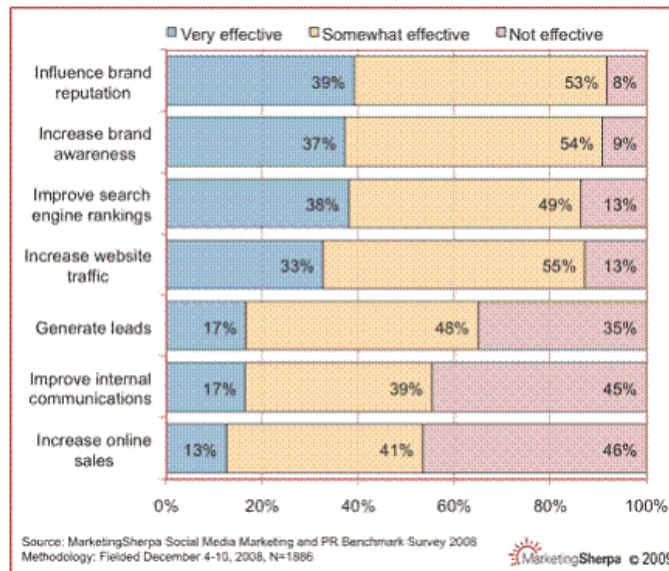
What another business has to say...
"The Pitney Bowes Personal Post™ postage meter and scale is a smart business tool for a small office like ours because it allows us to save valuable employee time and project a 'professional' image on every piece of mail we send out."
— Brian Snider, President
GRU Direct Inc., Westport, CT

Scale shipped only after first mail piece.

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Tip 4: Harness the Power of Social Media

According to MarketingSherpa's recent February statistics 46% of firms have not accepted and adapted to social media, citing a lack of understanding as their main reason for their leisurely approach to involvement. Social Media has been paving the way for itself over the course of the past few years. As the channel evolves in leaps and bounds, economic downturn is just the sort of spark to ignite the blaze. More and more companies are cutting back on their budgets in response to more and more consumer's uncertainty in



the current economic climate. Both are consequentially spending less. Consumers are more cynical than ever. So how does a company maintain, and even expand, its consumer base and ultimately sales during a recession?

Social Media and Guerilla Marketing tactics allow companies and brands to effectively communicate with their audience. They also, when effectively harnessed, allow for an increase in their consumer base in the most efficient way the web has seen. Having an honest and public conversation with your consumers will fuel brand ambassadorship, igniting trust and furthermore loyalty. Allowing consumers to voice their concerns, issues and generally engage with the brand creates a direct line of trust. In years past this sort of dialogue could not be obtained or purchased. The savvy marketer understands that these conversations are currently happening all around them and they can be utilized to better serve the customers' needs.

PURLS:
Frank Hudetz of Solar Communications reports a 33 percent lift in pURL campaigns.
Marketing Sherpa. May 7th, PURL's can increase conversion 20%

Tip 5: Fine tune your Pay Per Click Campaigns

As you know, Pay Per Click advertising is one of the most cost effective ways to target sales via the internet. Countless advertisers seek this tactic due to the highly appealing nature of allowing an advertiser to only pay when their ad is clicked. For this reason, many advertisers manage their own PPC campaigns. However, creating and maintaining an efficient and effective PPC campaign requires a breadth of research and skill.

Keyword selection requires more than just selecting words that relate to your industry and services. Avoid doing so, as it can easily return irrelevant clicks that may increase site traffic but ultimately do not return valid inquiries. This translates to a wasted budget. Be cautious when selecting the number of keywords you are bidding on. Quantity is not quality in matters of PPC. Select only well researched and relevant keywords.

Ensure that you have written **engaging copy**. What is normally considered as engaging copy in the marketing world does not necessarily translate to the confining limitations of a PPC ad. A professional or firm can guide you as to what is enticing and will generate action in this specific marketplace.

Pay close attention to your **Click Through Rate!** Monitor your campaign, as a slight variation can greatly impact its performance. One of the biggest mistakes an advertiser will make is launching a PPC campaign and letting it sit, without consistently analyzing and optimizing based on performance. Allow the campaign to ramp up after changes are made and closely monitor the impact of the changes. Give the modifications you've made enough time to settle and confirm their actual impact, then analyze.

Many factors contribute to your overall PPC campaign performance: the relevance of the keyword, how well your copy is tailored to this audience and the consistent analysis of your campaign. Be sure to consider all of these factors when engaging in and fine-tuning a PPC campaign. As always, practice makes perfect.

To see sample case studies or to schedule a FREE consultation, call 800-356-4890 x11 or go to: www.gridirect.com



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